

CORKLAND ROAD MEDICAL PRACTICE

7 – 9 Corkland Road
Chorlton-cum-Hardy
Manchester
M21 8UP

**PICK ONE
UP TODAY**



Tel: 0161 881 6223

Fax: 0161 881 0709

www.corklandroadmedicalpractice.co.uk



The Doctors

Dr J Curran MBChB MRCP
Dr S Jaiswal MBChB MRCP

Practice Staff

Practice Manager

Marc Squires

Office Administrator

Shahnuz Chaudhry

Receptionists

Amritha Singh	Debbie Singh
Dawn Golding-Webb	Moeena Usman

Practice Nurse

Veronica Gregory

Phlebotomist

Mrs Jaiswal

District Nurses

Based at Chorlton Health Centre (Tel: 0161 861 8888)

For the latest information click to: www.corklandroadmedicalpractice.co.uk



521 Wilbraham Road, Chorlton
Manchester M21 0UF

Tel/Fax: 0161 881 2022



207 Clarendon Road, Whalley Range
Manchester M16 0EH

Tel/Fax: 0161 881 1985

(Punjabi & Urdu Spoken)



FREE PRESCRIPTION COLLECTION AND DELIVERY

OTHER SERVICES INCLUDE:

- Smoking Cessation Service
- Emergency Hormonal Contraception
- Monitored Dosage Systems
- Pregnancy Testing
- Waste Disposal of Medication
- Incontinence Products with Confidential Advice
- Health Awareness Campaigns
- Care at the Chemist
- Blood Pressure, Cholesterol & Diabetes Screening
- Flu Vaccinations
- Weight Management Services
- Cardiovascular Risk Assessments

WILBRAHAM OPENING TIMES:

Mon-Fri: 8.30am - 6.15pm
Sat: 9.00am - 12 noon
Sun: Closed

MANLEY OPENING TIMES:

Mon, Tue, Thur, Fri 9.00am - 7.00pm
Wed: 9.00am - 6.00pm
Sat: 9.00am - 5.00pm
Sun: Closed

"Delivering The Best In Healthcare To Our Community"

Attract more business by placing your advert here. Simply call 0800 0234 196.

PRESCRIPTION FOR SUCCESS

KAPOOR Pharmacy Services have been serving the Chorlton Community since 2007, when brothers Maneet and Aneet Kapoor opened up their thriving pharmacy businesses, starting with Wilbraham Pharmacy in Wilbraham Road and recently in December 2008, Manley Pharmacy in Clarendon Road where both Punjabi and Urdu are spoken.

They are proud to be independent, which means they focus all their resources on their patients, taking the time to get to know them and tailoring their services accordingly.

KPS offer the traditional dispensing and advice service that pharmacies are known for, and also a range of innovative enhanced services that put them at the very forefront of local patient care.

They dispense both NHS and private prescriptions, quickly and reliably, and provide a convenient collection and delivery service that is available to all.

The pharmacies have their own private consultation rooms, from which the experienced pharmacy teams can offer advice and guidance alongside modern healthcare services.

They can also help with medication usage reviews for those who receive several prescriptions. The pharmacists make sure that the medication is still appropriate to be taken.

Weight management and smoking cessation advice is also available and the pharmacists take part in the local cardiovascular screening programme, where patients can come in and have their blood pressure and cholesterol tested, with the results being sent back to their GP.

A range of over-the-counter medicines and incontinence products are stocked in-store, as well as a full supply of toiletries and skin care products.

Call in today, telephone **(0161) 881 2022/1985**, or see www.kapoorpharmacyservices.com for more information.

ADVERTISING FEATURE



**Generate more business
with a Pay - Monthly
website from OPG**

We will design and launch a top quality bespoke business-generating website for you, update it regularly at your request and provide on-going advice and support every working day.

from £20 per month

There is no up-front payment and no extras, with an option to choose a pay-as-you-go, stop-when-you-like service.

**To find out more simply call
0800 612 1408
or email us at payasyougo@opg.co.uk**

**OPG - HELPING THE SMALL BUSINESS
GROW FOR OVER 30 YEARS**

To advertise **your** business to **our** patients on low cost, easy payment terms call 0800 0234 196.

Surgery Hours (by appointment)

Monday:	8.30am – 6.30pm
Tuesday:	8.30am – 6.30pm
Wednesday:	8.30am – 1.30pm
Thursday:	8.30am – 6.30pm
Friday:	8.30am – 6.30pm

Appointments

To make an appointment, please telephone **0161 881 6223** or call in at the surgery. An appointment is for one person only. If you are unable to attend your appointment, please inform the surgery as soon as possible to allow us to allocate the appointment to another patient. Emergencies can always be seen on the same day.

Telephone Consultations

If you wish to speak to a doctor or nurse by telephone, the most convenient time to call is between 11.30am - 12.30pm.

Home Visits

If you are too ill to attend the surgery, or housebound, please help us by telephoning to request home visits before 10.00am. The receptionist will ask you about your illness in order to help the doctor assess the urgency of the visit. Please remember that several patients can be seen at the surgery in the time that it takes to do a home visit.

Weekend and Night Cover

There is always a doctor on call outside surgery hours in case of emergency. If you need a doctor urgently when the surgery is closed, please call **0161 881 6223** and you will be connected to our out-of-hours provider, Gotodoc.

If you have a complaint regarding our out-of-hours provider, please contact Gotodoc direct on **0161 336 3252**.

For the latest information click to: www.corklandroadmedicalpractice.co.uk

NHS Direct

NHS Direct provides health information by telephone on **0845 46 47** and via the website www.nhsdirect.nhs.uk 24 hours a day, seven days a week.

Walk-in Centre

Treatment is also available at the walk-in centre at Withington Community Clinic and Burnage Health Centre.

Repeat Prescriptions

Repeat prescriptions are issued at the doctor's discretion and are usually for patients on long-term treatment. Requests can be made by calling at the surgery, by fax, or by post (enclosing a stamped addressed envelope). Please allow 48 hours' notice.

Hospital Tests and Results

Please ring between 1.00 – 3.00pm for test results. Although some results can be given over the telephone, you may be asked to make an appointment with a doctor.

Clinics

The practice nurse runs the following clinics: asthma, COPD, diabetes, smoking cessation, well woman, ECG, travel vaccinations and baby immunisations. Our phlebotomist, Mrs Jaiswal, is available Monday to Friday from 9.00am – 12 noon.

Disabled Access

The practice offers facilities for the disabled.

Complaints Procedure

The practice operates a complaints procedure to deal with comments, complaints and suggestions. If you have any suggestions for improvement in the way the practice operates, or any complaints, please contact the practice manager, who will give you further information. If you feel dissatisfied with our response to your complaint, you have the right to ask the Healthcare Commission to review your case. This should be done within two months of receipt of our response. The Healthcare Commission is an independent body, established to promote improvements in healthcare. You can contact the Healthcare Commission on **020 7448 9200** or write to them at:

Healthcare Commission, Complaints Team,
Peter House,
Oxford Street,
Manchester M1 5AN
Website: www.healthcarecommission.org.uk

For the latest information click to: www.corklandroadmedicalpractice.co.uk

Confidentiality

All health professionals have access to patients' health records. Any other bodies need to have patients' written consent. Confidentiality is maintained at our surgery.

Zero Tolerance

The practice operates a zero tolerance policy with regard to violent or aggressive patients. In these circumstances, the patient will be taken off the practice list immediately and informed of this in writing.

Freedom of Information

The Freedom of Information Act 2000 obliges the practice to produce a Publication Scheme. A Publication Scheme is a guide to the "classes" of information the practice intends to make routinely available.

Practice Area

Our practice area includes Chorlton-cum-Hardy, Whalley Range, Withington, Stretford, and Northenden. Please ask at reception for further details.

Primary Care Trust

Our responsible Primary Care Trust is:

Central Primary Care Team

Mauldeth House

Mauldeth Road West

Chorlton

M21 7RL

PALS

Patient Advice and Liaison Service

Bagueley Clinic

206 Hall Lane

M23 1NA

Tel: 0161 945 7973

This service is available to advise and support patients, families and carers, provide information on NHS services, listen to concerns, suggestions and queries, and to help sort out problems on your behalf.

**CORKLAND ROAD
MEDICAL PRACTICE**